

# Agency Capability Building Portal

What's in it for my agency?



Get early exposure to the guidance to ensure the tool is as effective as possible to help agencies build and enhance capabilities



## US Chamber of Commerce, October 2023:

*“We hear every day from our member companies—of every size and industry, across nearly every state—they’re facing unprecedented challenges trying to find enough workers to fill open jobs. Right now, the latest data shows that we have 9.6 million job openings in the U.S., but only 6.4 million unemployed workers.”*

*“The reality is that the labor force participation rates are unlikely to fully recover. In fact, experts estimate that the overall labor force participation rate will drop to 60.4% in 2030. Nearly three full percentage points less than the February 2020 rate.”*

Source: [Understanding America’s Labor Shortage: The Most Impacted Industries | U.S. Chamber of Commerce \(uschamber.com\)](#)

Source: <https://www.uschamber.com/workforce/data-deep-dive-the-workforce-of-the-future>

# Identify best practices to address the most pressing agency needs



% of respondents,<sup>1</sup> n = 1,440

## Companies' biggest challenges in building institutional capabilities



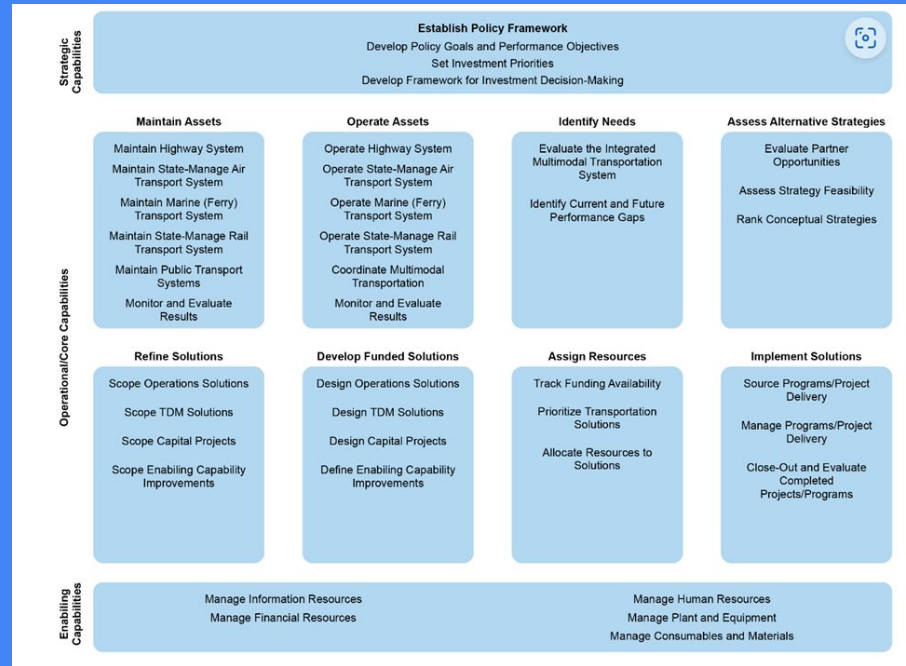
<sup>1</sup> Respondents who answered "other" or "don't know" are not shown.

Source: [\*Building organizational capabilities: McKinsey Global Survey results | McKinsey\*](#)

Ensure relevant,  
actionable guidance for  
building and enhancing  
capabilities



## ACB Example: DOT Capabilities



Source: [ACB Portal – Ensuring Essential Capability for the Future Transportation Agency \(agencycapability.com\)](https://www.agencycapability.com/)

Test drive the guidance  
through pilots



*Benefits of pilot programs:  
Save Time and Money by:*

- *testing effectiveness of a planned solution on a smaller scale*
- *gaining greater employee buy-in before agency-wide deployment*



Get access to  
easy-to-use job aids that  
can make a difference in  
activating strategies to  
address change forces



*Job aids can increase  
employee engagement  
and productivity*

Source: [How Job Aids Enhance Employee Performance - eLearning Industry](#)

Source: [HRNZ: Back to basics use of job aids to jumpstart employee learning to performance](#)