Agency Capability Building Portal

What's in it for my agency?

Get early exposure to the guidance to ensure the tool is as effective as possible to help agencies build and enhance capabilities

ACB Portal

Identify best practices to address the most pressing agency needs

% of respondents,[1] n = 1,440

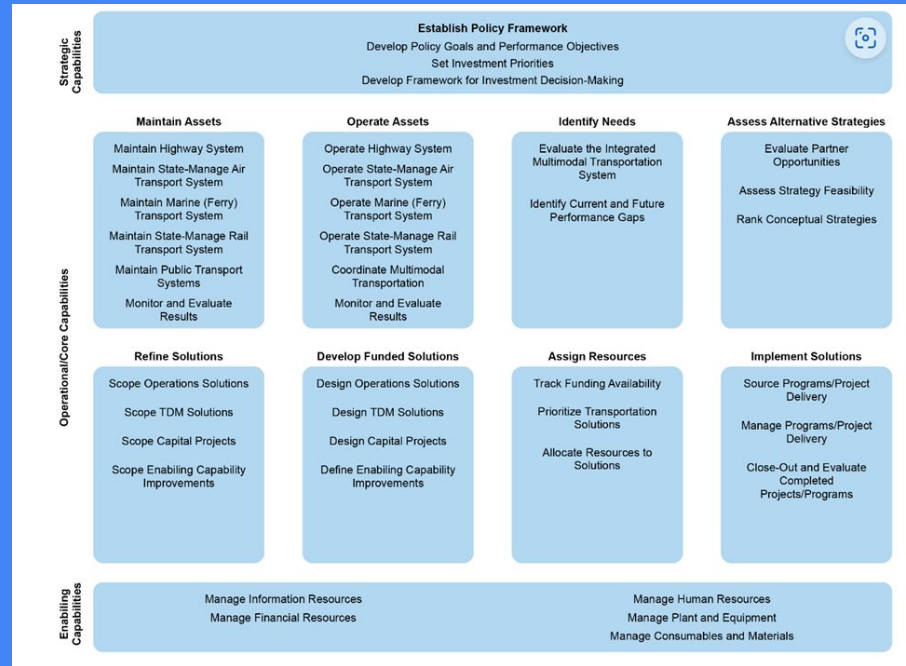**Companies' biggest challenges in building institutional capabilities**

Challenge	%	Challenge	%
Organizational resistance to change	36	Lack of credible metrics	22
Lack of resources	35	Identification of who is accountable for execution	19
Clear vision or objectives	34	Inability to gain attention and buy-in from line managers	17
Inconsistent application of methods, processes	30	Lack of senior-management support	16
Insufficient funding	22	Ineffective training approaches	10

[1] Respondents who answered "other" or "don't know" are not shown.

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Ensure relevant, actionable guidance for building and enhancing capabilities

ACB Example: DOT Capabilities

Test drive the guidance through pilots

Benefits of pilot programs:

Save Time and Money by:

- *testing effectiveness of a planned solution on a smaller scale*
- *gaining greater employee buy-in before agency-wide deployment*

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Get access to easy-to-use job aids that can make a difference in activating strategies to address change forces

Job aids can increase employee engagement and productivity

Source: *How Job Aids Enhance Employee Performance - eLearning Industry*

Source: *HRNZ: Back to basics use of job aids to jumpstart employee learning to performance*

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